

# Legal help on your schedule

In today's fast-paced world, finding time to meet with an attorney in-person can be challenging. That's why we offer convenient online tools and resources to connect members with legal support in ways that work for you.



### 24/7 online account access

Log in to **members.legalplans.com** to search for an attorney, review coverage, or use our live chat feature to message a Client Service Center representative (8:00 a.m. to 8:00 p.m., ET).



### Ask an Attorney

Send a legal question to a network attorney and receive a response via email within 48 hours.



### Ask Lexi

Our online chat resource, "Ask Lexi," can provide articles and resources 24/7.



### Self-help library

Access 1,700+ documents for a wide range of legal topics.



### Digital Estate Planning

Create estate planning documents such as wills, advance directives, powers of attorney, and more online in as little as 15 minutes. Members in qualifying states can finalize documents online with video notary.<sup>1</sup>



### Protection that travels with you<sup>2</sup>

Away from home, members can contact an attorney wherever they are in the world for issues covered under their plan. MetLife Legal Plans will provide reimbursement for the covered services in U.S. dollars based on a fee schedule.



### Attorney access made easy

For those who prefer in-person or virtual appointments with an attorney, we can help. Our team will locate an attorney and schedule an appointment on the member's behalf. Contact our Client Service Center at **800-821-6400** for scheduling assistance.



### Attorneys outside the MetLife Legal Plans Network

If you prefer to work with an attorney outside our network, you can obtain an out-of-network claim form by calling our call center. Reimbursement is made based on a fee schedule; members are responsible for attorney fees that are in excess of the fee schedule amount.

1. Video notarization is currently only available in Alabama, Arizona, Arkansas, California, Colorado, District of Columbia, Idaho, Illinois, Kansas, Massachusetts, Minnesota, Montana, Nebraska, Nevada, New Hampshire, New Jersey, New Mexico, North Dakota, Rhode Island, South Carolina, South Dakota, Texas, Utah, Washington, Wisconsin, and Wyoming.  
 2. You will be reimbursed according to the set fee schedule, the lesser of the maximum reimbursement amount or the attorney's actual charge. You will be responsible to pay the difference, if any, between the plan's payment and the non-plan attorney's charge for services.

Legal plans are administered by MetLife Legal Plans, Inc., Cleveland, Ohio. In California, this entity operates under the name MetLife Legal Insurance Services. In certain states, legal plans are provided through insurance coverage underwritten by Metropolitan General Insurance Company, Warwick, RI. For complete details of the coverage, call or write the company.