

# Setting up Bitdefender

# Device Security & Online Privacy

## Digital Identity & Device Protection

ACTIVATE

Download and activate protection for your devices to help protect your digital identity.



### Device Security & Online Privacy

Equip up to 10 devices with multi-layered malware & virus protection and online privacy tools.



### Personal VPN

Get high-speed, encrypted connections & safer browsing for up to 6 devices at the same time.



### Password Manager

Create and store complex passwords, and help synchronize and manage passwords across up to 6 devices.

OVERVIEW ALERTS CREDIT CYBER FINANCIAL FAMILY SUPPORT & RESOLUTION

### Dark Web

Add items to include in monitoring and for quick access in case of a lost or stolen wallet. We'll alert you if we find your items exposed on the internet or dark web.

ADD AN ITEM	Item Type	Description	Details	Monitoring
Personal	Loyalty program	United Mileage Plus		ON
Credit / Accounts	Credit / debit card	VISA	XXXXXXXXXXXXXXX...	ON
Government IDs	Bank account	Chase Test Account	XXXXXXXXX098	ON
Medical / Insurance	Account Number: 098-02703698	Description: Chase Test Account		Edit Delete
Online Logins				
	Vison insurance	VSP	xxx-224	OFF

### Social Accounts

Link and monitor your social media accounts for monitoring.

LINK AN ACCOUNT

Account Type	Monitoring
Facebook	ON
Instagram	NONE
Twitter	1
LinkedIn	NONE
YouTube	ON

Alert Settings

### Digital Identity Protection

Help protect your digital identity & credentials online with the following features:

- Personal VPN**: Get high-speed, encrypted connections & safe browsing for up to 6 devices at the same time.
- Password Manager**: Create and store complex passwords, and synchronize and manage passwords across up to 6 devices at the same time.

ACTIVATE

### Registered Sex Offenders

Search for sex offenders in your area and receive alerts when they move into or out of your neighborhood. Run up to 10 reports on any address each month, and select one address for monitoring.

ADD AN ADDRESS	Address	Report Date	Monitoring
Reports Remaining This Month: 4	123 Loik Lane Dr. Colorado Springs CO 80210	December 20, 2019	ON
Edit Delete	1234 57th St Los Angeles CA 90027	March 17, 2020	OFF
VIEW REPORT REFRESH REPORT Remove Monitoring	789 Vista Dr New Haven CT 06510	January 1, 2020	OFF

### Identity Profile

Names and addresses associated with your identity based on billions of public records scanned. Be sure to view report to establish your baseline profile for future monitoring.

VIEW REPORT	Records	Unreviewed	Recognized	Unrecognized
	Names	9	0	0
	Addresses	9	0	0

### National Provider Identifier

Alerts healthcare providers of changes to their National Provider ID (NPI) database record which, if unrecognized, could indicate identity theft.

Monitoring: ON

ADD NPI

# Getting Started

- Account Owner must first create a Bitdefender account
- Through their Bitdefender account, they can download antivirus software or send an email or text with a setup link to another family member

The screenshot displays the watchdog Nord Security website. At the top, the logo and navigation icons for Overview, Alerts, Credit, Cyber, Financial, Family, and Support & Resolution are visible. The main content area is titled "Digital Identity & Device Protection" and lists three services: Bitdefender, Personal VPN, and Password Manager. Each service includes a brief description, a "Learn More" link, and a list of key features. Bitdefender features include top-ranked protection, extensive privacy, customizable parental controls, and anti-theft tools. Personal VPN features include top ranking by experts, high-speed connectivity, safer browsing, and faster streaming. Password Manager features include top ranking, hassle-free creation, seamless management, and safer form fill. Each service section also includes a "RESEND SETUP LINK" button and a "Installing" dropdown menu.

watchdog  
Nord Security

Customer Service 24/7 1-800-970-5182

Hi Joan

OVERVIEW ALERTS CREDIT CYBER FINANCIAL FAMILY SUPPORT & RESOLUTION

### Digital Identity & Device Protection

Download and deploy any of our easy-to-use security tools to help better safeguard your online identity, activity, data and personal devices without compromising performance. Available on Windows®, Apple® and Android™ devices.

#### Device Security & Online Privacy

Equip up to 10 home and mobile devices with multi-layered malware and virus protection, parental controls, and online privacy tools. [Learn More](#)

**Bitdefender**

Your setup link has been sent to: [kidave@n@securlab.com](mailto:kidave@n@securlab.com)

[RESEND SETUP LINK](#)

- ✓ Top Ranked device protection with the lowest impact on performance
- ✓ Extensive privacy protection, including firewall, webcams and microphones
- ✓ Customizable parental controls across all devices to help keep kids safe
- ✓ Anti-theft and anti-loss tools to help locate, lock, or erase data from stolen devices

Installing Bitdefender

© 2017 - 2022 Bitdefender

#### Personal VPN

Access the internet more securely and privately on up to 6 devices with a NordVPN account. [Learn More](#)

**NordVPN**

Activate your code to get started: [GET NORDVPN CODE](#)

- ✓ Top Ranked by industry experts for speed and security
- ✓ High speed, encrypted connectivity to mask your identity and activities
- ✓ Safer browsing to help block ads, malware, and botnets
- ✓ Faster streaming and more secure P2P file sharing

Installing NordVPN

© Nord Security

#### Password Manager

Create and store complex passwords, and help synchronize and manage passwords across up to 6 devices with a NordPass account. [Learn More](#)

**NordPass**

Activate your code to get started: [GET NORDPASS CODE](#)

- ✓ Top Ranked, cloud-based encrypted password and credentials vault
- ✓ Hassle-free creation and storage of complex passwords
- ✓ Seamless password management and synchronization across devices
- ✓ Safer form fill and online shopping

Installing NordPass

© Nord Security

# Bitdefender Account Setup

Show / hide bar open with instructions

1. Request setup link
  - a) Click Button to get started
2. Create your Bitdefender account
3. Resend setup link
4. Download Bitdefender Security and Parental Controls
5. Get Instructions and support

**Device Security & Online Privacy**  
Equip up to 10 home and mobile devices with multi-layered malware and virus protection, parental controls, and online privacy tools. [Learn More](#)

**Bitdefender** Set up your account to get started:  
**REQUEST SETUP LINK**

- ✓ **Top Ranked** device protection with the lowest impact on performance
- ✓ **Extensive privacy protection**, including firewall, webcams and microphones
- ✓ **Customizable parental controls** across all devices to help keep kids safe
- ✓ **Anti-theft and anti-loss tools** to help locate, lock, or erase data from stolen devices

**Installing Bitdefender**

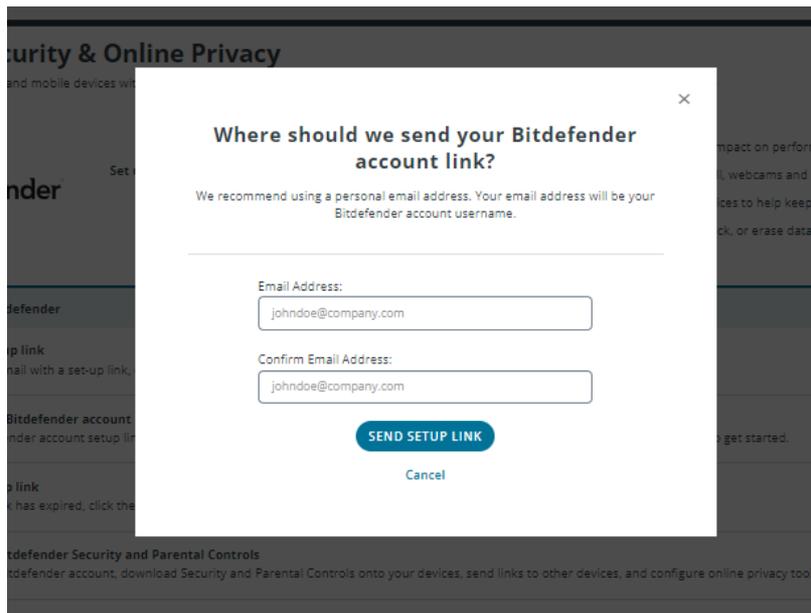
- 1. Request setup link**  
To receive an email with a set-up link, click the button and confirm the email address you'd like to use for your Bitdefender account.
- 2. Create your Bitdefender account**  
Click the Bitdefender account setup link in the email and create a password. Accept cookies and close the Welcome to Bitdefender banner to get started.
- 3. Resend setup link**  
If your setup link has expired, click the button to receive an email with a new Bitdefender setup link. Setup links expire after 24 hours.
- 4. Download Bitdefender Security and Parental Controls**  
Through your Bitdefender account, download Security and Parental Controls onto your devices, send links to other devices, and configure online privacy tools.
- 5. Get instructions and support**  
Installation instructions, tutorials, and support are available through [Bitdefender.com](#).

© 2017 - 2022 Bitdefender

# Bitdefender Account Setup

Show / hide bar open with instructions

1. Request setup link
  - a) Enter and confirm email address
  - b) We recommend using a personal email address
  - c) Their email address will be their Bitdefender login and cannot be changed.
2. Create your Bitdefender account
3. Resend setup link
4. Download Bitdefender Security and Parental Controls
5. Get Instructions and support



The screenshot shows a dialog box titled "Where should we send your Bitdefender account link?". The dialog box is white with a dark border and a close button (X) in the top right corner. The text inside the dialog box reads: "Where should we send your Bitdefender account link?" followed by "We recommend using a personal email address. Your email address will be your Bitdefender account username." Below this text are two input fields: "Email Address:" and "Confirm Email Address:". Both fields contain the email address "johndoe@company.com". At the bottom of the dialog box, there are two buttons: "SEND SETUP LINK" (a blue button with white text) and "Cancel" (a blue text link).

# Bitdefender Account Setup

Show / hide bar open with instructions

1. Request setup link
2. Create your Bitdefender account
  - a) Check your email:

**From:** ID Watchdog Security Team <[info@idwatchdog.com](mailto:info@idwatchdog.com)>  
**Date:** Thu, Oct 6, 2022 at 1:00 PM  
**Subject:** ID Watchdog - Your Bitdefender Account Setup Link
  - b) Click the Setup Account link in the email
3. Resend setup link
4. Download Bitdefender Security and Parental Controls
5. Get Instructions and support



idwatchdog<sup>®</sup>  
from Equifax

 **Your Bitdefender Account Setup Link**

10/06/22 1:00 PM

Dear Lilo,

At your request, we're sending you a setup link for your **Bitdefender® Total Security** account.

With your ID Watchdog plan, you can take advantage of Device Security & Online Privacy features from Bitdefender. Through your Bitdefender account, you can download Bitdefender Security on up to 10 devices, send links to other devices, setup Parental Controls, and configure online privacy tools.

**To get started:**

- Click [Setup Account](#)
- Create a password and click to submit.
- Accept cookies and close the Welcome to Bitdefender banner.

**Need Help?**

Installation instructions, tutorials, and support are available through [Bitdefender.com](#).

Setup links expire after 24 hours. If your setup link has expired, login to your ID Watchdog dashboard and click Cyber from the navigation menu. Under Digital Identity & Device Protection, click Resend Setup Link to receive an email with a new Bitdefender setup link.

Call us anytime with questions or to report potential fraud at **1-800-970-5182** (24 hours a day, 7 days a week).

*Thank you for choosing ID Watchdog!*

© 1997-2022 Bitdefender

Questions? Call 1-800-970-5182 (24 hours a day, 7 days a week)

# Bitdefender Account Setup

Show / hide bar open with instructions

1. Request setup link
2. Create your Bitdefender account
  - a) Create and confirm your password
  - b) Follow the password requirements
  - c) Click Submit
3. Resend setup link
4. Download Bitdefender Security and Parental Controls
5. Get Instructions and support

**Bitdefender**

## Set password

Email address

New Password

Re-enter password

**Strength:**

Your password must:

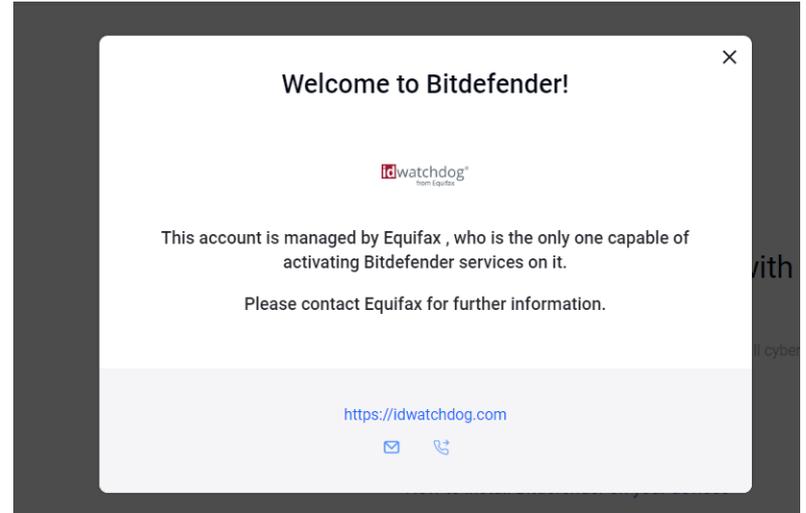
- Include lower and upper case characters
- Contain at least one number or symbol
- Be at least 8 characters long

**SUBMIT**

# Bitdefender Account Setup

Show / hide bar open with instructions

1. Request setup link
2. Create your Bitdefender account
  - a) Accept cookies and **close the Welcome to Bitdefender banner** to get started
3. Resend setup link
4. Download Bitdefender Security and Parental Controls
5. Get Instructions and support



# Bitdefender Account Setup

Show / hide bar open with instructions

1. Request setup link
2. Create your Bitdefender account
3. Resend setup link
  - a) The Account Setup link sent in the expires after 24 hours.
  - b) Click the button Resend Setup Link
  - c) An email with a new Account Setup link is sent to the **same email address**
4. Download Bitdefender Security and Parental Controls
5. Get Instructions and support

**Device Security & Online Privacy**  
Equip up to 5 home and mobile devices with multi-layered malware and virus protection, parental controls, and online privacy tools. [Learn More](#)

**Bitdefender**

Your setup link has been sent to:  
username@gmail.com

[RESEND SETUP LINK](#)

- ✓ **Top Ranked** device protection with the lowest impact on performance
- ✓ **Extensive privacy protection**, including firewall, webcams and microphones
- ✓ **Customizable parental controls** across all devices to help keep kids safe
- ✓ **Anti-theft and anti-loss tools** to help locate, lock, or erase data from stolen devices

Installing Bitdefender

© 2017 - 2022 Bitdefender



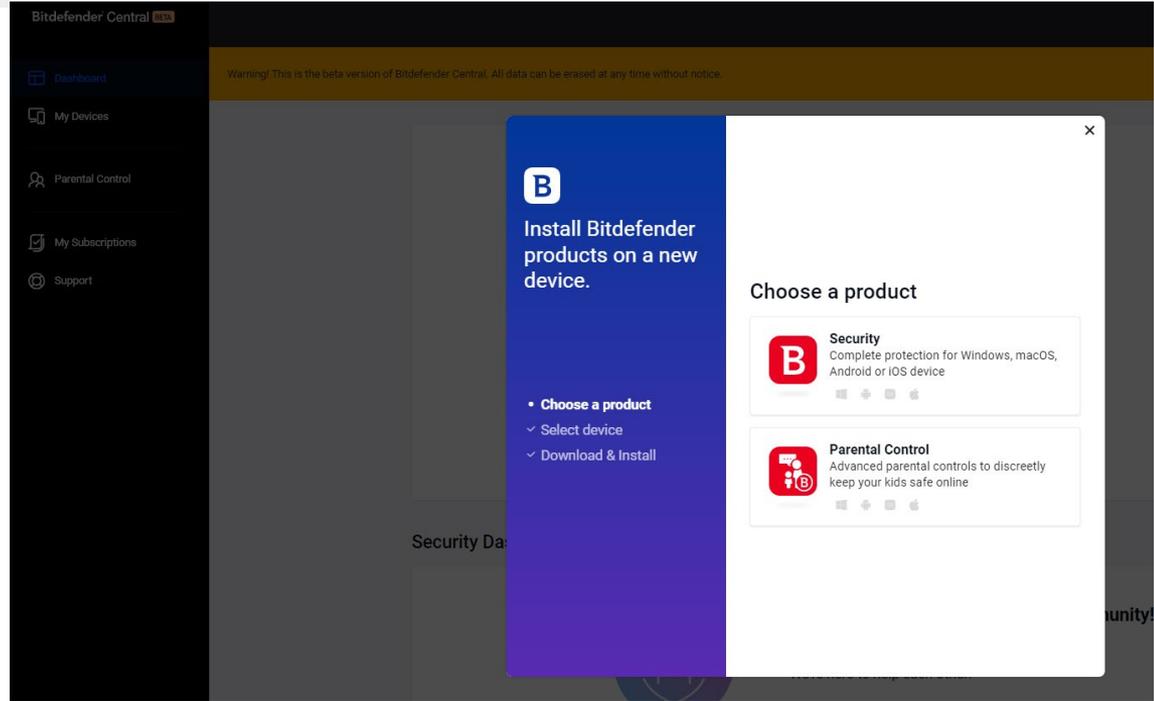
Check your email

From: ID Watchdog Security Team <[info@idwatchdog.com](mailto:info@idwatchdog.com)>  
Date: Thu, Oct 6, 2022 at 1:00 PM  
Subject: ID Watchdog - Your Bitdefender Account Setup Link

# Bitdefender Account Setup

Show / hide bar open with instructions

1. Request setup link
2. Create your Bitdefender account
3. Resend setup link
4. **Download Bitdefender Security and Parental Controls**
5. Get Instructions and support

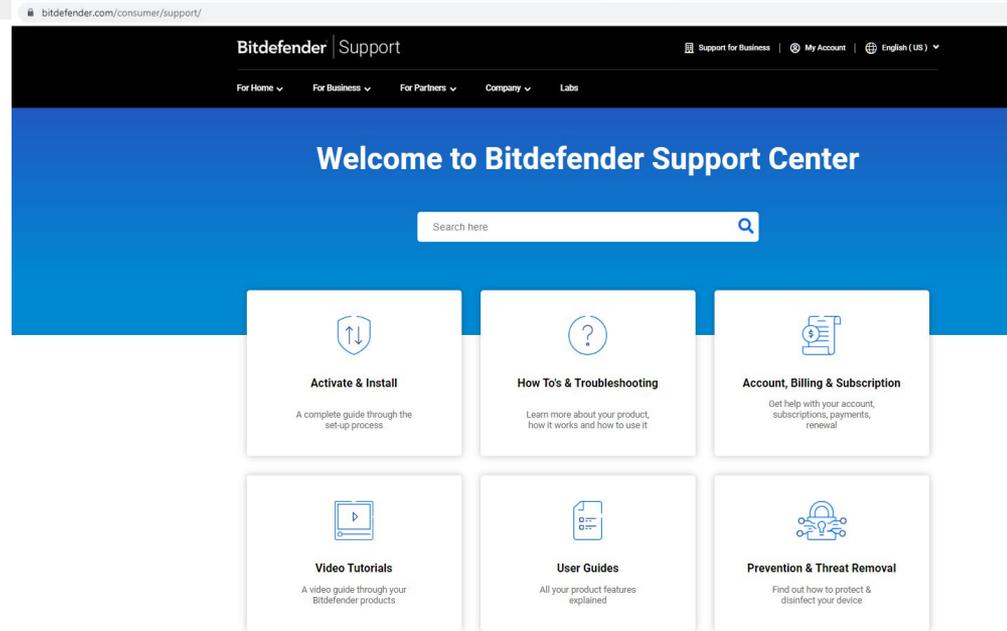


# Bitdefender Account Setup

Show / hide bar open with instructions

1. Request setup link
2. Create your Bitdefender account
3. Resend setup link
4. Download Bitdefender Security and Parental Controls
5. **Get Instructions and support**

<https://www.bitdefender.com/consumer/support>



# Setting up NordVPN and NordPass

# Let's get started – where to find in your Dashboard

Users can download and activate a license codes for NordVPN and NordPass accounts

*Step 1 – Navigate to the Dashboard Digital Identity Protection Screen through the Cyber widget*

**id**watchdog<sup>®</sup>  
from Equifax

Customer Service 24/7 ☎ 1-800-970-5182

👤 Hi Jennifer ▾



OVERVIEW



ALERTS



CREDIT ▾



CYBER



FINANCIAL



FAMILY



SUPPORT & RESOLUTION

# Get activation code

## Step 2 – Click button to get code

- There are separate activation codes for NordVPN and NordPass

## Step 3 – Click on the activation code link

- A new browser window opens to create an account



Click show / hide for step-by-step instructions

## Digital Identity Protection



**NordVPN®**

Help protect your digital identity online with the following features:

**Personal VPN** - Access the internet safely and privately with a NordVPN account. Get high-speed, encrypted connections on up to 6 devices at the same time.

[Get NordVPN Code](#)

**Password Manager** - NordPass delivers an additional layer of protection by helping you create complex passwords, encrypted password sharing across devices, password auto-fill, and secure storage for private notes and credit cards.

[Activation Code: EFXq79vLJJUiv](#)

Why use a Personal VPN? +

Personal VPN - How do I install NordVPN? +

Why use a Password Manager? +

Password Manager - How do I install NordPass? +

Why did ID Watchdog select NordVPN and NordPass? +

Need Help with NordVPN or NordPass? +

# Personal VPN

## Step 4 – Create account

- Your activation code is pre-populated
- Enter your email and password and click Create Account
- You will receive an email with instructions on how to activate your license



Use the same email address to link your NordVPN and NordPass accounts

The screenshot shows the NordVPN 'Create account' page. At the top left is the NordVPN logo, and at the top right is a link for 'Already have an account? Login'. The main heading is 'Create account'. Below it, there are two steps: 'Step 1: Submit activation code' and 'Step 2: Choose account credentials'. Under Step 1, there is a text input field labeled 'Your activation code' containing 'XXXXXXXXXXXX'. Under Step 2, there are two text input fields: 'Your email' and 'Password'. The password field has a toggle icon on the right. Below the password field is a small red icon and the text 'Password must be 8-48 characters'. At the bottom of the form is a red 'Create Account' button. At the very bottom, there is a small line of text: 'By submitting this form you agree to our Terms and Co...'. In the bottom right corner of the page, there is a circular chat icon.

Help is available through 24x7 chat

# Personal VPN

[IE] Activate your NordVPN license Inbox x

NordVPN Team <support@nordvpn.com>  
to me ▾

Thu, Mar 19, 10:24 AM

## *Step 5 – Activate License*

- You'll receive an email from support.nordvpn.com "Activate your NordVPN license"
- Open the email and click Activate License



**Your activation key is XXXXXXXXXXXXXXX**

Activate your license by entering account credentials on activation page.

[Activate License](#)

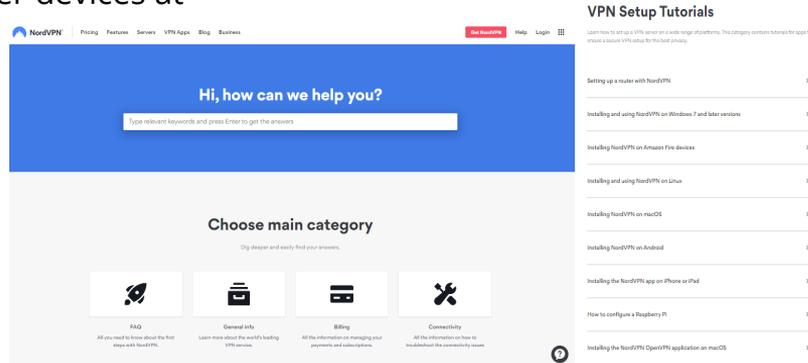
Stay safe!  
NordVPN Team

If you have any questions, please reply to this email directly.

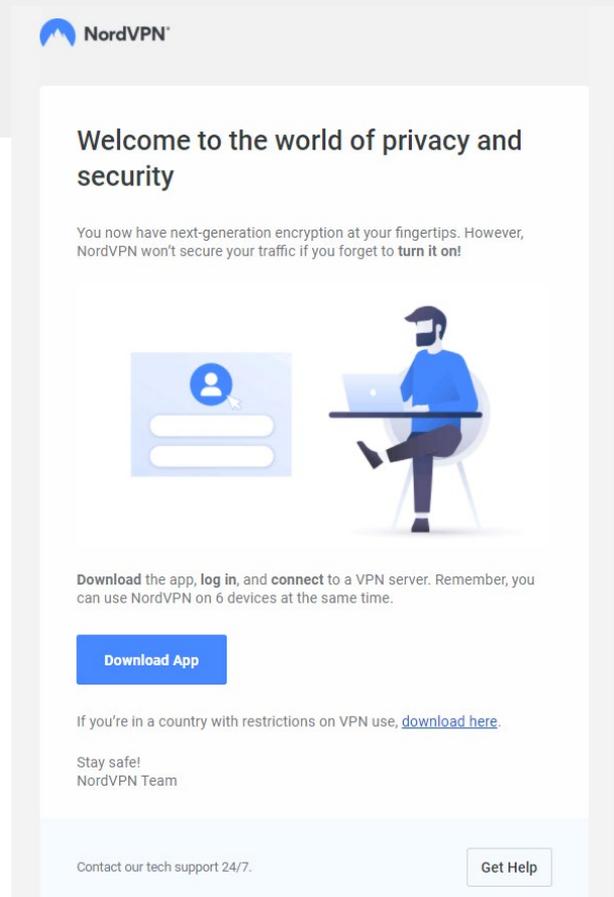
# Personal VPN

## Step 6 – Download on your devices

- Look for the Welcome to NordVPN email and click Download App
- Visit <https://support.nordvpn.com> for 24x7 chat and online support
- Visit [Get Started](#) page for tutorials on how to set up your personal VPN on each of your devices (Windows, MacOS, iPhone or iPad, Android, Linux, or Amazon Fire) .
- Detailed tutorials on how to download and use on laptops and other devices at



The screenshot shows the NordVPN support website. The top navigation bar includes links for Pricing, Features, Servers, VPN Apps, Blog, Business, and My Account. A search bar is present with the text "Hi, how can we help you?". Below the search bar, there are four main categories: FAQ, General info, Billing, and Connectivity. The "VPN Setup Tutorials" section is highlighted, listing various guides such as "Setting up a router with NordVPN", "Installing and using NordVPN on Windows 7 and later versions", "Installing NordVPN on Amazon Fire devices", "Installing and using NordVPN on Linux", "Installing NordVPN on macOS", "Installing NordVPN on Android", "Installing the NordVPN app on iPhone or iPad", "How to configure a Raspberry Pi", and "Installing the NordVPN OpenVPN application on macOS".

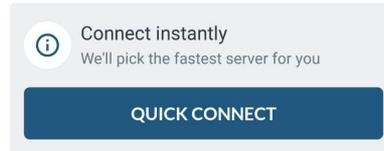
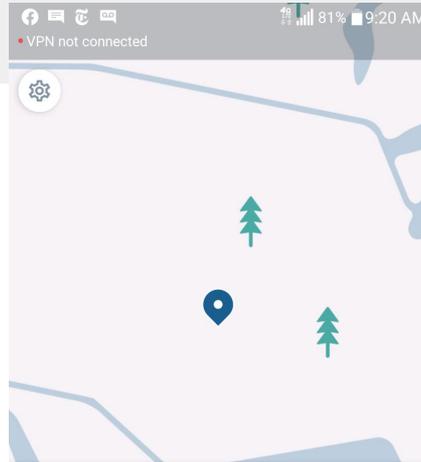


The screenshot shows the content of a welcome email from NordVPN. It features the NordVPN logo at the top left. The main heading is "Welcome to the world of privacy and security". Below this, a paragraph states: "You now have next-generation encryption at your fingertips. However, NordVPN won't secure your traffic if you forget to turn it on!". An illustration shows a person sitting at a desk with a laptop, with a magnifying glass icon over a user profile icon. Below the illustration, the text reads: "Download the app, log in, and connect to a VPN server. Remember, you can use NordVPN on 6 devices at the same time." A prominent blue button labeled "Download App" is provided. At the bottom, it says "Stay safe! NordVPN Team" and "Contact our tech support 24/7." with a "Get Help" button.

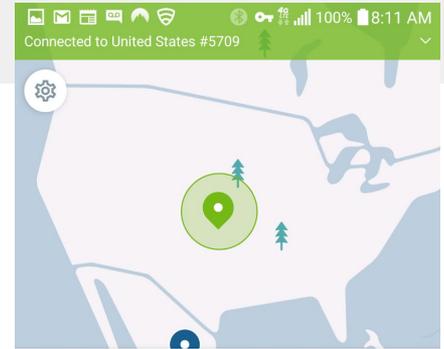
# Personal VPN

## *Step 7 – Login and Connect*

- Click “Quick Connect” to Activate
- Click “Disconnect” to Deactivate



Recent Connections



United States

DISCONNECT

Available cities



Atlanta

84 servers



Charlotte

46 servers

# Password Manager

## Step 4 – Create account

- Copy the activation code from your Dashboard screen
- Enter your email address and click Redeem your code



Use the same email address to link your NordVPN and NordPass accounts

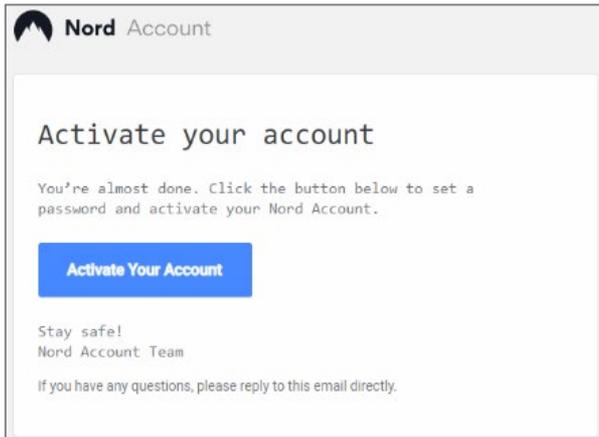
The screenshot shows the NordPass website interface. At the top left is the NordPass logo, and at the top right is the text "Already have an account? [Sign In](#)". The main content area is a white card with the NordPass logo at the top, followed by the heading "Redeem your code". Below the heading are two input fields: "Your email address" and "Your activation code". A teal button labeled "Redeem your code" is positioned below the input fields. In the bottom left corner of the page, there is a small icon for "Privacy - Terms". In the bottom right corner, there is a circular chat icon.

Help is available through 24x7 chat

# Password Manager

## Step 5 – Activate License

- You'll receive an email from Nord Account "Activate your account"
- Open the email and click Activate Your Account



Nord Account

### Activate your account

You're almost done. Click the button below to set a password and activate your Nord Account.

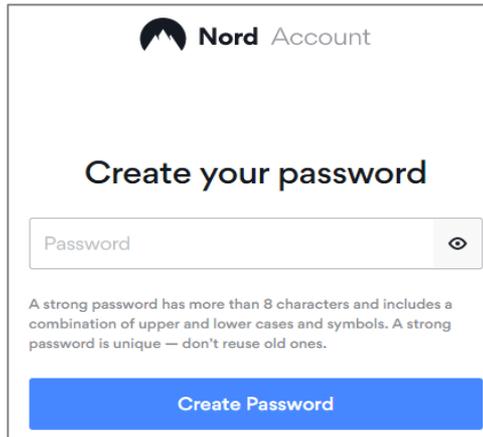
[Activate Your Account](#)

Stay safe!  
Nord Account Team

If you have any questions, please reply to this email directly.

## Step 6 – Download and Setup your account

- Click download NordPass
- Enter your password and click Create Password
- Next, you will be prompted to setup a Master Password and Recovery code
- Visit <https://support.nordpass.com> for 24x7 chat & online support



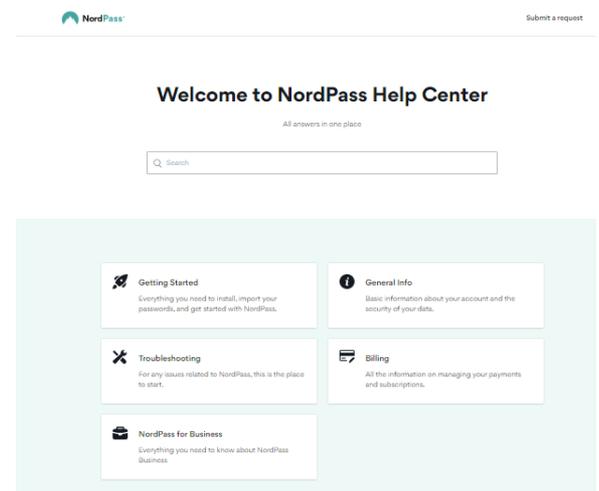
Nord Account

### Create your password

Password

A strong password has more than 8 characters and includes a combination of upper and lower cases and symbols. A strong password is unique — don't reuse old ones.

[Create Password](#)



NordPass [Submit a request](#)

### Welcome to NordPass Help Center

All answers in one place

- Getting Started**  
Everything you need to install, import your passwords, and get started with NordPass.
- General Info**  
Basic information about your account and the security of your data.
- Troubleshooting**  
For any issues related to NordPass, this is the place to start.
- Billing**  
All the information on managing your payments and subscriptions.
- NordPass for Business**  
Everything you need to know about NordPass Business.